

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 9<sup>th</sup> day of June 2020**  
**C.G.No:276/2019-20/ Tirupati Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Chairperson**

**Sri. Dr. R. Surendra Kumar**

**Independent Member**

***Between***

T.Prabhakar Naidu,  
S/o. Chinnamunaswamy Naidu,  
P. Kothakota,  
Puthalapattu,  
Chittoor- Dist

**Complainant**

***AND***

1. Deputy Executive Engineer/CTR/Rurals-II  
2. Executive Engineer/O/Chittoor Town

**Respondents**

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**ORDER**

1. The grievance of the complainant is that the Distribution Transformer erected in his land in Sy. No.290 was stolen on 08.3.2019 and on his complaint Assistant Executive Engineer presented a police report and the same was registered on 11.05.2019 but till Distribution Transformer was not replaced.
2. Respondent No.2 filed written submission stating that new Distribution Transformer was sanctioned and while erecting the Distribution Transformer on 31.01.2020 , Distribution Transformer slipped from chain pulley and fell on the ground. The insulators were broken. Assistant line man was also injured and subsequently another Distribution Transformer was provided to the consumer and supply was restored.
3. On 18.03.2020 at 11.00 A.M. when staff of the forum contacted the complainant , complainant admitted that his problem was resolved.

**DESPATCHED**

DATE

12/6

4. Since the grievance of the complainant is resolved the complaint is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order.

This order is passed on this, the day of 9<sup>th</sup> June 2020.

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

True Copy

Member/Finance

*[Handwritten Signature]*  
11/06/2020

To

The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 within 30 days from the date of receipt of this order

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.